



DINOSAUR ELECTRONICS INC.

1160 SE 27TH ST
LINCOLN CITY, OR 97367
Phone: (541) 994-4344
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To all Distributor, Dealer and Service Center Return Departments,

Our warranty policy states:

All Dinosaur Electronics RV appliance boards carry a 3-year limited warranty. This warranty applies only to appliance boards manufactured by Dinosaur Electronics, and does not include the appliance in which they have been installed. Boards will be repaired or replaced at the manufacturer's option. Warranty does not cover labor associated with board replacement.

After a warranty repair/replacement, the board is warranted for the remainder of the original 3-year period, or 1 year, whichever is greater. Replacement boards will be shipped by surface carrier at the manufacturer's expense.

Warranty period begins on date of installation. Warranty registration card must be signed by installer and returned within 30 days of installation.

The following conditions will void the warranty:

1. Board is physically damaged.
2. Repair has been attempted by anyone other than Dinosaur Electronics.

Warranty boards **must** be returned within 30 days and shipped at **warranty requester's expense**. If you do not return the board, then you will be billed at the one piece price for the board plus the shipping costs. We send replacement boards. **We do not credit your account.**

We request you provide the serial number of the board to be replaced so that we may verify the warranty status. It is also a good idea to call before replacing a board under warranty if you do not know the actual installation date. If the warranty card has not been filed, we will establish an estimated time of installation by comparing the dates of serial numbers directly before and after the board in question. We do not supply RGA numbers but need to verify the board serial number that you want to return.

If you are returning unused products for credit to your account there will be a 20% (original cost to you) restocking fee for re-testing, repackaging and restocking. There are **NO** cash refunds.